



Position Title Domestic and Family Violence Prevention Practitioner - Crisis Counselling and/or Court Support	
Classification	Level 4.4 of Social, Community, Home Care and Disability Services Industry Award 2010
Employment Status	Hours per fortnight negotiable. Salary Packaging available.
Work Location	The practitioner will be required to work at CADA designated locations in Moreton Bay, including Caboolture, Redcliffe, and Strathpine. For Court Support duties, practitioner is required to provide court assistance in one or more of the four Magistrates Courts (Caboolture, Redcliffe, Pine Rivers, and Sandgate).
Accountability	The position reports to the Crisis Counselling and Court Support Team Manager or designated supervisor and CADA CEO.
Hours of Work	CADA's hours of operation are 8 am to 6 pm.

ABOUT US

The Centre Against Domestic Abuse (CADA) is a community organisation funded by the Queensland Government to respond to adults and children affected by domestic and family violence. We provide counselling and crisis/court support, safety planning and referrals. CADA is active in early intervention, prevention strategies and advocacy to end domestic and family violence, in partnership with government and organisations working in the sector. We operate from offices at Caboolture, Redcliffe and Strathpine.

OUR VISION

To eliminate domestic and family violence, in partnership with government and other organisations.

OUR MISSION

To use a feminist philosophy when responding to domestic and family violence through the provision of safe, accessible and appropriate crisis support services and prevention education within our community.

OUR OBJECTIVES

- To provide physical, emotional, psychological support for all victims of domestic and family violence and provide a referral service for perpetrators within the Moreton Bay region and surrounds.
- To initiate a comprehensive community education program to improve community awareness of domestic and family violence legislation and misconceptions surrounding the social and political beliefs about domestic violence.
- To encourage acknowledgment by the community of the criminality of domestic and family violence by focusing on the social, emotional, and economic ramifications for both victims and the wider community.
- To research, develop and implement preventative and responsive strategies to domestic and family violence within the Moreton Bay region and surrounds.



- To nurture and develop support networks relevant to victims and advocate on behalf of victims to facilitate their access to other services.
- To advocate for the establishment and maintenance of emergency and crisis services within the Moreton Bay region and surrounds.
- To advocate and facilitate an integrated response to domestic and family violence by all agencies (government and non-government) within the Moreton Bay region and surrounds.

ABOUT THE ROLE

CRISIS COUNSELLING

Provide crisis support and intervention to ensure survivors receive timely service, using strengths based and trauma informed practice. The primary responsibility of this position is to provide brief intervention and counselling including emotional support, information, referral and advocacy to people experiencing domestic and family violence, undertaking risk assessments, safety planning and providing assistance completing Domestic Violence Protection Order applications.

COURT SUPPORT

Provide court assistance and crisis support to people accessing the Magistrates Courts for domestic and family violence, including information about Court processes and possible outcomes and options available relating to conditions on a protection order under the Domestic and Family Violence Protection Act 2012.

Assist those experiencing domestic and family violence to complete applications for protection orders or variations, including appropriate referrals to agencies and other CADA programs (e.g. counselling agencies, legal services, accommodation services, safety upgrades program, High Risk Team). Advocate on behalf of aggrieved person with all relevant agencies and work collaboratively with other stakeholders (e.g. Police prosecutors & Court Staff) to ensure the protection orders granted meet the needs of the aggrieved person.

QUALIFICATION

Possession of tertiary degree in social work, psychology, behavioural science, or other related field plus a minimum of 2 years work experience in a similar position.

REQUIREMENTS

- National Criminal History Check, police check and police vetting
- Must inform CADA of any Domestic and Family Violence applications or orders naming you as respondent (current or in the past)
- Blue Card for Working with Children (Queensland)
- Current Queensland **Driver's** Licence

RESPONSIBILITIES

- Ascertain contributing factors and prioritise client needs
- Provide crisis support and brief intervention counselling including; emotional support, information, psychoeducation, advocacy and providing appropriate referral pathways (both internal and external)
- Undertake risk assessments, safety planning and provide assistance completing Domestic Violence Protection Orders
- Participate in integrated service responses with key agencies (eg. Child Safety, Queensland Police Service, Queensland Corrective Services) to provide timely, effective responses to people experiencing domestic and family violence, especially those who are at high risk and/or have complex needs
- Engage in collaborative case planning, safety planning and support with clients, other CADA team members and team leaders, and other relevant stakeholders
- Identify and work to address potential barriers to client engagement
- Provide additional services on a needs basis
- Obtain feedback from client on relevant services where required
- Maintain an awareness of all relevant services provided by the community sector
- Obtain and maintain a depth of knowledge and understanding of the domestic and family violence services Practice Principles, Standards and Guidance (2020), and ensure these guide all client work
- Work effectively with diverse communities within CADA's catchment area
- Support the Team Manager regarding the annual position work performance review (including probation period)
- Other duties as directed by the CEO or designated supervisor

ORGANISATIONAL RESPONSIBILITIES

- Comply with CADA policies and procedures
- Maintain accurate client records and other data as required by CADA and funding body
- Work cooperatively and supportively as a member of a team to achieve the smooth and effective functioning of the service and the achievement of organisational and client goals
- Assist with the development of appropriate written resources in relation to domestic and family violence issues and prevention
- Participate in CADA events, staff supervision, staff meetings and team building activities
- Assist in the development and facilitation of community education and training to raise awareness of domestic and family violence issues and to increase the capacity of the community and other workers in the region in responding to domestic and family violence

SELECTION CRITERIA

1. Tertiary qualifications relevant to the position and significant demonstrated experience of early intervention and primary prevention of domestic and family violence. This will include a working knowledge and understanding of the Queensland Domestic and Family Violence Protection Act 2012 and the dynamics of domestic and family violence.
2. Ability to work in a demanding multi-disciplinary team environment to address the needs of women and families experiencing domestic and family violence, demonstrating a composed and reliable manner with minimal supervision. Proactively manage workload to a high standard.
3. Demonstrated experience and/or knowledge of innovative intervention practices including crisis response, trauma informed counselling, therapeutic, psycho-educational, community education and/or training with women and families particularly those who have experienced or witnessed domestic violence.
4. Demonstrated high level interpersonal, conflict resolution and communication skills (verbal and written) including computer literacy.
5. Demonstrated ability to work effectively and sensitively with people from culturally and linguistically diverse backgrounds including Aboriginal and Torres Strait Islander people and a sound knowledge and understanding the issues which impact diverse communities in contemporary society.

COVID 19 vaccination policy. All CADA employees are required to have received two doses of a TGA approved COVID19 vaccine or have an approved medical contraindication certificate. You will be required to show proof of your COVID-19 vaccination status prior to securing this role.